



## **TRAVERTINE DISCLAIMER**

Within the first 18 months of installation of a travertine floor you can expect 5 – 10% of the floor, especially in high traffic areas, to experience exposure of new holes. This occurs due to the nature of travertine itself; a capillary filled stone.

During manufacturing the tiles go along the filling line where all the visible holes on the face of the tile are filled in and either honed or polished. However there can potentially be more holes and small pores lurking just below a razor thin surface of stone. These holes may later be exposed by walking on the surface, moving furniture across the floor, or even during installation. Fillers may also pop out over time causing new holes to appear as the expansion and contraction of the stone will be different than that of the synthetic or cement based fillers potentially causing them to dislodge. As mentioned prior, you will notice appearance of these new holes and pits most frequently and visibly in high traffic areas where there is more movement and pressure on the surface of the stone. This is not a defect of the stone. It is a normal and expected occurrence with travertine.

To remedy these holes, clean out any loose debris in the exposed area but be careful not to dig into or stick sharp instruments into the hole as that would exaggerate the problem and could possibly open up more holes than would not occur normally with natural foot traffic. Make sure the area around the void being repaired is sealed well as to not allow any new grout to adhere to the stone's surface. Depending on the size of the holes you can use sanded, non-sanded or epoxy grout (whatever color is deemed appropriate to match the stone).