



Tile

Tile Products

Tile is made of natural products; therefore it is nontoxic and environmentally safe. Due to the nature of manufacturing ceramic tiles, each individual "dye lot" may vary from existing samples. In compliance with industry-wide standards set by the Tile Contractors Board of America, no changes will be made unless the discoloration affects more than 10% of the tile. Because of the different composition, glazes, surface textures and gloss levels, some tile offer a range of styles and functions. Your design consultant can provide you with the product that will best suit your needs.

Maintenance for various locations:

Floors:

Floors can be kept clean and bright with most popular household cleaners. Simply sweep or vacuum and be sure not to use a vacuum beater bar. Wash as needed with a diluted solution of household cleaner. Rinse thoroughly to remove residue and wipe dry. Floors that are high-traffic areas and require heavy-duty cleaning can be cleaned with commercial tile cleaner or a more concentrated solution of house hold cleaner. Apply vigorously with a scrub brush, rinse and wipe dry with a clean, soft cloth or sponge mop CAUTION: STEEL WOOL PADS SHOULD BE AVOIDED.

Walls:

Wipe clean with a clean damp sponge or cloth. Use an all-purpose cleaner or a spray cleaner if necessary. Walls that require heavy-duty cleaning can be cleaned with any good household scouring powder and sponge. You may also use a commercial tile cleaner or an all-purpose cleaner with a nylon-scrubbing pad. (CAUTION: STEEL WOOL PADS SHOULD BE AVOIDED) An all-purpose cleaner should be used in areas such as showers, where deposits of soap scum, body oils and hard water stains are likely to build up. Apply cleaner and allow it to sit for about 5 minutes before scrubbing lightly with a sponge. Hard water deposits can be removed with commercial tile cleaner or treated with a solution of white vinegar and water in equal amounts.

Bath Floors, Tub Surrounds and Shower Walls

If you have soft water, maintain walls using an all-purpose cleaner. Allow it to stand for 5 minutes before lightly scrubbing with a sponge. For hard water, commercial tile cleaners are available at most supermarkets and will do the best job. Test these products in a small area first to be sure they do not etch your tile or erode your grout. Regular care can go a long way! After each use simply wipe down your tiled shower with a towel. This simple procedure will help eliminate the buildup of soap scum or hard water film, and mildew will not develop. Routine wiping with a damp sponge or cloth will generally maintain the brightness of vanity tops, walls and floors.

Scouring Powders

Some cleaners do not contain abrasives that will affect the gloss of your tile. NOTE: Take care when using cleaners containing abrasives on ceramic tile with shiny or gloss surfaces. Tiles with shiny or glossy finishes will show scratches more often than those with matte finishes. IMPORANT: When scouring with any powder, test a small inconspicuous area first to make sure that the scouring does not scratch or dull the glaze.



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Grout

A slight discoloration in grout is very common and considered normal. Shading variations may occur in the grout after it is installed. Tiles that are installed on bathroom floors will be grouted around toilets, tubs and any other area where water is prevalent. After a period of time, grout will separate from non-porous surfaces. It will be the homeowner's responsibility to check and properly caulk to prevent water damage. Around sinks, where water is prevalent, and around stove tops where cooking oil and grease are present, the grout may appear darker in other areas. Grout manufacturers do not give any warranty concerning the above characteristics. These characteristics are beyond control of the tile installers. It is normal for walls to have a natural contour from one end to the other the grout may appear wider from one end of the wall to another.

I have read and understand the above information regarding ceramic tile products and their characteristics. I have also viewed a sample of the flooring I have selected and understand the ceramic tiles may vary for reasons described above and are subject to shade variations.

I accept the above conditions, which apply to this purchase and understand the product will not be replaced after installation due to any of these characteristics mentioned.

Signature: _____ Date _____